Indicator 1-6: Directions Followed with Accuracy

- Can you describe a time when following directions precisely was crucial to the success of a task? How did you ensure accuracy?
- How do you handle situations where the directions provided are unclear? Can you share an example?
- How do you ensure you follow directions accurately, and what steps do you take to verify your work?
- Can you describe a situation where you had to adapt or modify directions to achieve a better outcome? What was the result?
- Is accuracy important when addressing a task or process?
- Have you experienced a situation where expectations of a task or process weren't specific? How did you manage this?
- Have you ever had to correct a situation with your team or colleagues where directions were not followed accurately? How did you handle it?
- How do you approach situations where you are asked to follow directions you do not fully understand? Can you give an example?
- How do you approach situations where you are asked to instruct your team on a new task or process? Can you give an example?
- How do you handle situations where there is a discrepancy between official procedures and actual practices? Can you give an example?
- Can you describe a time when you had to make a judgment call because following directions as given would not have been safe or effective? How did you handle it?
- How do you balance the need to follow official procedures with the practical knowledge of experienced colleagues? Can you share an example?
- How do you handle situations where you believe a procedure could be improved? Have you ever suggested changes? What was the outcome?
- How do you maintain integrity and follow procedures when others ask for exceptions? Can you give an example?
- How do you ensure that you provide excellent service while still adhering to company procedures? Can you describe a situation where you had to balance these priorities?
- How do you approach situations with ambiguity or incomplete detail in procedures? Can you give an example of when you had to interpret guidelines?

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